

# 102-NANO

## Quick Start Guide



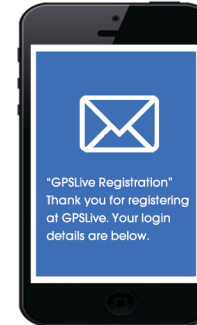
### 1 Charging

Charge the batteries using the cradle provided. A full charge can take up to 8 hours. Once charged, the red status LED on the charging cradle will change to green.



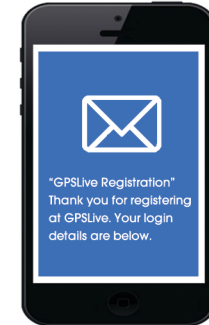
### 2 Smartphone APP

Download the GPSlive app from either the Apple APP Store or Android Play-store.  
*Note: If you are already a GPSlive user please skip to step 5.*



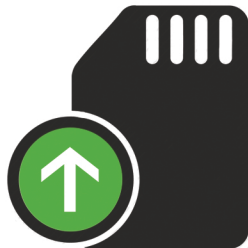
### 3 Registration

Open the GPSlive app and tap on the "Create new account" button. Fill in the fields and tap "register". Your password will be sent to you via email.  
*Note: Your email address will also be your user name when you log in.*



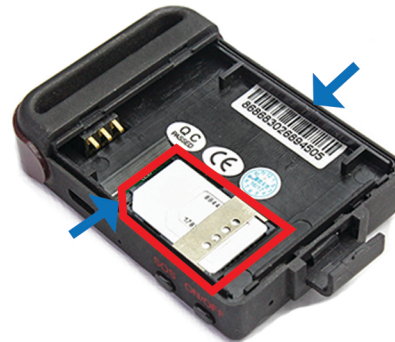
### 4 Receiving Login Details

Check your inbox for an email from GPSLive. The email will include your username and password. If you haven't received an email from GPSLive within 2 minutes, please check your spam/junk mail folder.



### 5 Sim Card Top-up

Visit [www.giffgaff.com](http://www.giffgaff.com) to top-up your SIM card. You will need to register your SIM prior to topping up. Simply follow the instructions on the GIFFGAFF website. Do not choose any bundles, just click on 'Activate your SIM by topping up' button on the top up page and choose £10 top up. The SIM should be topped-up at least every 180 days to remain active.

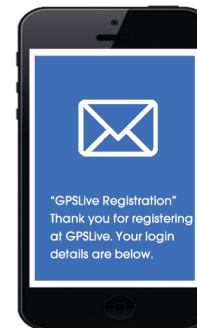


### 6 Locating the IMEI no.

Locate the tracker's IMEI number and have it ready to enter into the GPSlive App on the next step. The tracker's IMEI number can be found printed on the bar code which is located under the battery.  
*Note: The IMEI number is 15 digits long.*

#### SIM

Insert the sim as shown above and with the chip side of the SIM card facing down.

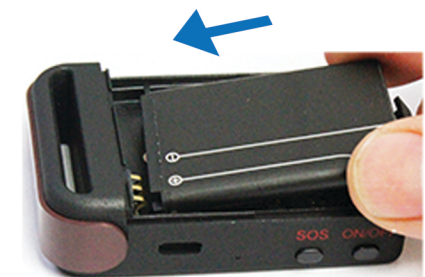


### 7 Adding your tracker

Log into the GPSlive app using your username and password, go to "Devices" and then "Add Device". Fill in the fields required and save.  
*Note: Fill in the name field with a name of your choice for your GPS Tracker.*

#### SIM Number

Log into your GiffGaff Account to find the phone number of the sim card.



### 8 Battery Installation

Insert the battery into the device as shown above. When inserting the battery, the three metal terminals of the battery must be pushed against the tracker's metal pins. Then the rest of the battery needs to be gently pushed down into its place. Put the back cover of the tracker on and secure it by moving the plastic clip over the top of it. The device will turn on automatically and the green LED on the side of the tracker will start to flash.



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## GPSLive Configuration & FAQ



**1** Download the Rewire Config app from Apple app store or Google play.

**2** Enter the phone number of the SIM card installed in the tracker and tap on 'SAVE'.

**3** Tap on the 'Device' button.

**4** Tap on 'GPSLive Configuration'.

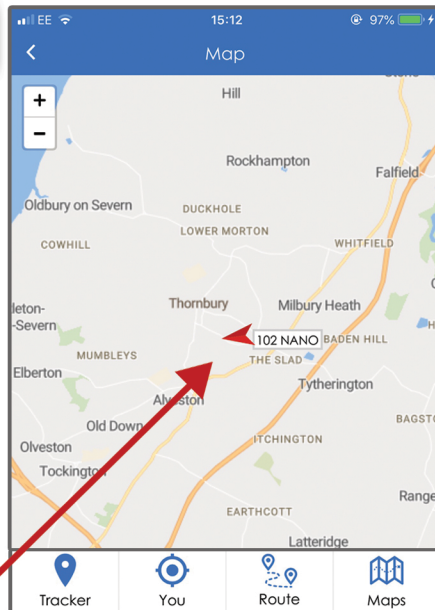
**5** Send all four messages to the device, then close the app. The device will respond to all messages apart from number 2.

### Operating the tracker



Log into the GPSLive app using your user name and password. Switch the tracker on and place it outside. Make sure that it's line of sight with sky is not obstructed so it can communicate with satellites. GPS signal penetrates through plastic, wood, fabric and glass; however, thick metal surfaces or concrete will reduce its strength. If you are testing your tracker indoors, placing it right next to a window may also work depending on your location.

*Note: Your tracker should come online within a couple of minutes.*



### Subscription



You will receive a 7 day trial period for GPSLive tracking platform. Once your trial period has expired you can simply purchase subscription through our smartphone app by following these steps:

Log in to your app, tap on "devices", tap on the "shopping bag" icon and choose your subscription length.

Using a PC or a laptop, log in to your account, click on "settings" and click on "activate/extend"

### FAQ

- Q Green LED is constantly on, not flashing**
- A** The green LED is the battery power indicator. Solid green LED indicates that the battery of your device is low. Charge the battery as per step 1 in this user guide.
- Q Why is my tracker not updating it's location?**
- A**
  - If this is the first time you are using your tracker, it may take a while to establish a GPS lock. Take it outside for a quick walk or drive to allow it to establish a GPS Satellite fix.
  - Make sure the SIM card installed in the tracker has credits. You can check your balance by logging on to your account on; [www.giffgaff.com](http://www.giffgaff.com)
  - Check if the tracker is switched "On" and its built-in battery has enough power.
- Q Green LED is Flashing twice per second**
- A** When LED indicator is flashing twice per second your device is searching for the GPS and GSM signal. Once the signal has been established, the LED will start flashing once per second. Take your tracker for a quick walk or drive to see if the LED starts flashing slowly. Ensure the SIM card is installed to the tray properly.