SpyTrack Nano - GPS Tracker
User Manual

Table of Contents

Welcome from Rewire Security

Hello and thank you for purchasing the SpyTrack Nano – Portable GPS tracker.
This manual will be your reference for installing and operating the SpyTrack Nano.
This manual includes information about the SpyTrack Nano's features and functions.
For access to other support information, please contact Rewire Security at:
Web: https://www.rewiresecurity.co.uk/contact
Email: info@rewiresecurity.co.uk
Telephone: +44 (117) 403 1916

Information & Warnings

1) Electrical Safety

All installation of the tracker and operation should conform to your local electrical safety codes. The tracker must be grounded to reduce the risk of electric shock. We assume no liability or responsibility for any fires or electrical shock caused by improper handling or installation.

2) Transportation Security

Heavy stress, violent vibrations, and excess moisture should not occur during transportation, storage, and installation of the device. Do not adjust the tracker's settings or placement while driving.

3) Repair Professionals

All the examination and repair work should be done by qualified service engineers or Rewire Security's tech support team. We are not liable for any problems caused by unauthorized modifications or user-attempted repair.

4) Environment

The GPS tracker should be kept in a cool, dry place away from direct sunlight, flammable materials, explosive substances, etc. The Spytrack Nano should be transported, stored, and used only in the specified environments as stated above.

5) Operation and Maintenance

To clean dust or dirt off of the Spytrack Nano, use an air blower or a microfiber cloth.

6) Accessories

Be sure to use only the accessories recommended by Rewire Security (wires, chargers and cases) Before installation, please open the package and check to ensure that all of the components are present in the box. Contact us if anything is broken or missing in the package.

7) Legal Notice

Ensure strict observation of relevant laws to ensure this product cannot be used for any illegal purposes. Rewire Security assumes no liability or risk for misuse of this product and any consequences of said misuse.

Introduction

The Spytrack Nano is an asset tracking device designed to track people, vehicles, and other assets. With a compact body and superior GNSS and GPS based locating capabilities, the Spytrack Nano is a powerful tracking solution only slightly larger than a matchbox.

The Spytrack Nano features a whole list of useful functions such as; 10 days standby, multiple satellite connectivity, GPRS/GSM based reporting, geo-fencing, instant smartphone notifications, SOS button and additional features to ensure robust tracking capabilities for personal and business use.

SIM port

Charging port

Power button

Battery
Cellular
GPS
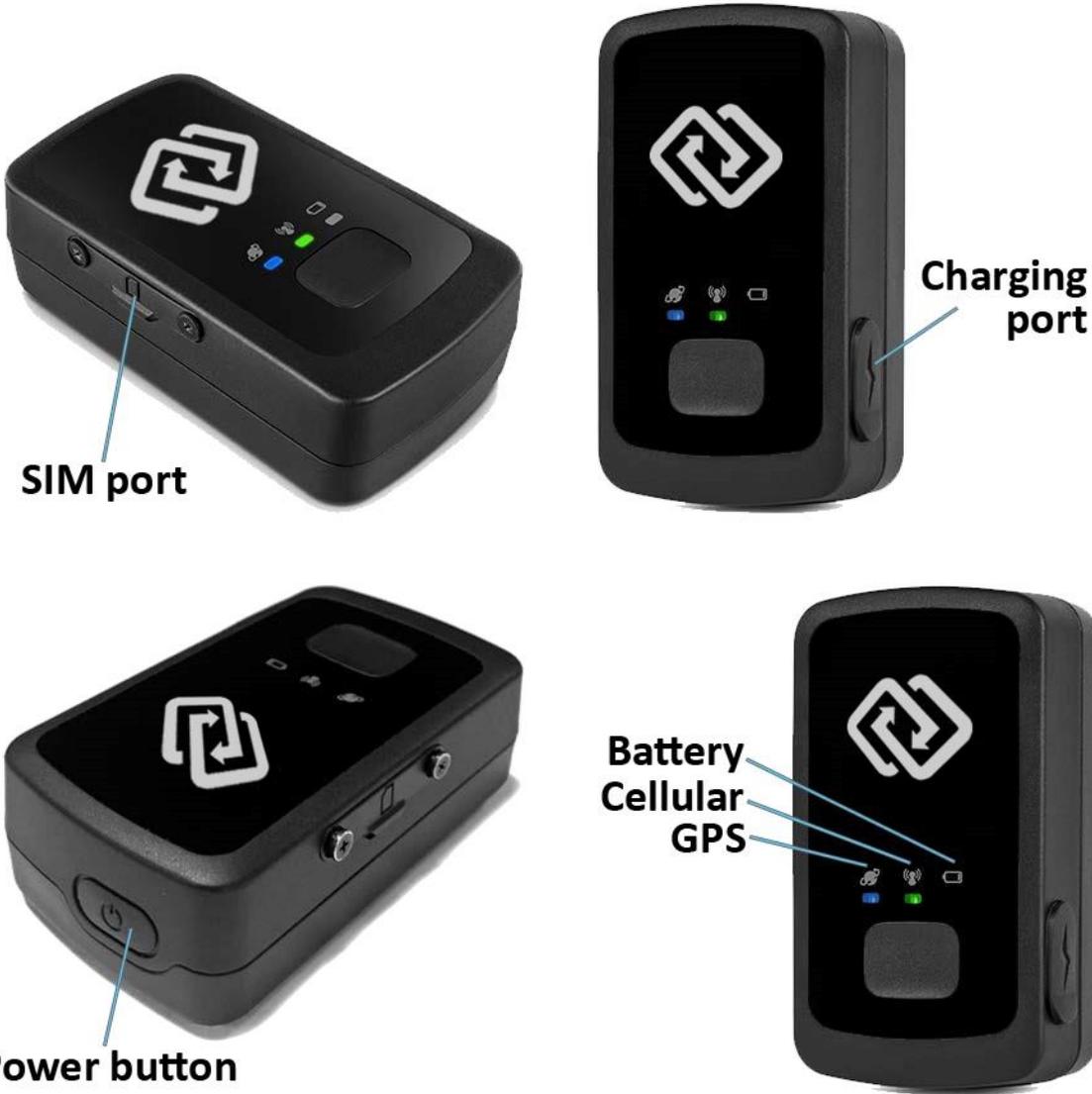
Features

The Spytrack Nano is one of the most advanced GPS trackers on the market to date. Below are the main features of the Spytrack Nano:
- Real-Time GPS Tracking
- Small Form Factor: 68 grams
- Accessible on PC, Mac, iOS, or Android devices
- Rechargeable Battery with a Battery Life of Up to 10 days
- Instant Alerts by E-mail & Text Message & Smartphone APP
- Geo-fencing Capabilities
- SOS Button for emergencies
- 1 Year Warranty

What's Included

Included in the box with the Spytrack Nano are the following:
- Spytrack Nano GPS Tracker
- Mini USB Charging Cable
- Installed SIM card with Global Coverage
- Quick Start Instruction Guide

SpyTrack Nano SIM Card

Note: The SIM card comes preinstalled on the device. Please do not remove or replace it. If you experience a problem you believe may be related to the preinstalled SIM card, please contact Rewire Security.

Charging the Device

To charge the Spytrack Nano, lift the flap covering the charging port and plug the charger cable end into the unit via the USB port, then plug the charger into a USB power source. The battery LED light on the front of the tracker will be flashing fast when charging, and it will be solid when fully charged. The LED in the center will blink green periodically to indicate that it still has power. If the battery LED flashes red, that means the battery level is low, and the GPS tracker should be charged.

Spytrack Nano Power On/Off

To turn the device on, press the Power button on the top of the device once. As the device obtains a mobile signal, the middle LED will begin blinking and will start relaying location data. To turn off the device, press and hold the Power button on the top of the device. If the left-most LED light on the device is flashing blue, your tracker is trying to locate a cellular signal over which to send the location data.

Activating the Device

After purchasing the device, you must purchase SpyTrack Service plan that allows the device to send your data to your Spytrack account. Spytrack Service includes: Prepaid SIM card with global coverage, Spytrack Website, and Spytrack APP subscriptions. You can activate your device and service plan at: https://www.rewiresecurity.co.uk/spytrack-service-activation

Follow the activation steps on the website, and within a few minutes, you will receive an email with details about the device, along with the username and password to log on to https://spytrackgps.co.uk. Change your password upon logging in for the first time and begin enjoying tracking your vehicle and assets!

Device Placement

Make sure the device is placed near a window or on a surface that does not obstruct the signal reception. Placing the device in the boot of a car saloon is not recommended. Move the GPS tracker near where you want to place it and check the green GPS signal to ensure that reception is available in that position. The Spytrack Nano is water resistant, yet we do not recommend placing the device in a place where it may become submerged in water.

Spytrack GPS Tracking Portal

https://spytrackgps.co.uk/ is the portal that allows you to track your GPS tracker. Access to the platform comes free of charge included with the Spytrack Service plan.

Getting Started

To log into the Spytrack portal, check your email for your Spytrack activation email containing your username and password. For best security results, please change your password upon logging in for the first time. You can access the "Settings" menu on the left top corner of the website, once in settings menu go to the "My Account" tab to change your password.

To learn more about Spytrack Portal, please visit:
https://www.rewiresecurity.co.uk/spytrackguide/

FAQ – Frequently Asked Questions

Q: I tried to activate my GPS tracker with the activation form, but never received my password. What do I do?
A: Contact customer support at info@rewiresecurity.co.uk

Q: Why is my device not getting GPS signal?
A: When the GPS tracker is experiencing interference, the GPS light (blue) will begin blinking. This means that no GPS signal is available and the device is actively searching for a new signal. Please bear in mind that many major cities have GPS dead zones, and GPS signal may not reach underground. GPS signals are equivalent to a small light bulb, clear view of the sky is required to obtain maximum location accuracy.

Q: How long does my device's battery last?
A: The battery should last up to 10 days, but may deplete faster if more activity is detected and depending on the update frequency intervals.

Q: How do I know when the Spytrack Nano is completely charged?
A: In order to make the device more discreet, the Spytrack Nano will show no outward indication of battery life except when it is connected to a power supply. You can view current device battery and other metrics on the Spytrack portal.

Q: I just bought an additional Spytrack Nano. How can I start tracking this device if I already have a Spytrack account?
A: First, activate your GPS Tracker on [https://www.rewiresecurity.co.uk/spytrack-service-activation-service-activation]. When activating a second tracker, please use your e-mail address previously associated with your Spytrack account, if you do so, your second tracker will be automatically added to your account.

Q: Can I change how often my GPS Tracker pushes signal updates to the Spytrack network?
A: Yes, once in the Spytrack Platform or APP, go to "Device Settings" menu on the top of the website and select your desired update frequency. **Note:** Lowering the update frequency will result in the tracker depleting the battery power faster due to sending the location to our cloud servers every 30 seconds instead of 60 or 90 seconds.

Important Note:
- **This user manual is for reference only. Slight differences may be found in the user interface.**
- **All the designs and software here are subject to change without prior written notice from Rewire Security.**
- **All trademarks and registered trademarks mentioned are the properties of their respective owners.**